



Today SGI announced the purchase of certain assets of Linux Networx, Inc.. In conjunction with this transaction SGI has offered employment to a number of Linux Networx employees in the Engineering, Sales and Services areas and acquired LNXI's spare parts inventory.

While we are pleased with the opportunity to have a strong team join SGI and excited about adding our technical strength to the technologies that we receive, we recognize, foremost, that the circumstances may alter your support from LNXI.

SGI did not acquire Linux Networx's service contracts and as such, does not have a service contract in place with you. We will work with all former LNXI customers to minimize any disruption to your computing environments while we work to put in place business arrangements with SGI. During this period of transition, please continue to place your LNXI service requests as before by calling 1-800-459-7138 or online at <http://support.linuxnetworx.com>.

SGI has earned a reputation for technical excellence, dedication, and passion from our innovative technology as well as our exceptional customer service. Our services organization is regularly recognized as "best-in-class" based on SatMetrix survey data. SGI recently announced Support Solutions Plus, a multi-vendor support offering that leverages the SGI service infrastructure. With many of the former Linux Networx employees now with SGI and with our purchase of the relevant spare parts inventory and existing SSP infrastructure; we have taken every step to be best suited to provide support for your Linux Networx systems.

If you have any questions, please contact Dave "Sunny" Sundstrom at 1-801-649-1203. Sunny is reporting directly to me and will be the primary contact to ensure minimal impact to your business. My team will be in touch with you during the next week to work on a smooth and easy transition of your service.

We look forward to this opportunity to serve and partner with you.

Warmest Regards,

Bob Pette and the entire SGI Global Services Team  
Vice President, Global Services